



HUMANE SOCIETY

of sonoma county

Santa Rosa & Healdsburg

Due to unprecedented times in our industry, our ability to receive owned animals has drastically decreased. While we are monitoring our requests regularly, we are unable to respond to all requests due to current staffing shortages. Please review the below information regarding options for assistance:

If you adopted your pet from our facility and need to return, please let our staff know and we will prioritize assisting you.

- If you found an animal, please see the information available on our website's Lost & Found Page: <https://humanesocietysoco.org/owner-support/lost-or-found-a-pet/>
- If you adopted your pet from another organization, please contact them regarding return.
- If you purchased your pet from a breeder, try contacting the breeder about return.
- If you live in city limits of Rohnert Park or Cotati, please contact the [Rohnert Park Animal Shelter](#) at 707-584-1582
- If you live in city limits of Petaluma, Windsor, Cloverdale, Calistoga, or Clearlake, please contact [North Bay Animal Services](#) at 707-778-7387
- If you need help with free pet food or supplies, please come in to either of our locations for assistance, or call our front desk at 707-542-0882
- If you need help with low-to-no-cost veterinary care, please contact our [Community Veterinary Clinic](#) at 707-284-1198 or email cvc@humanesocietysoco.org
- If you need help with spay/neuter services, please call our [Spay/Neuter Clinic](#) at (707) 284-3499 or email spayneuter@humanesocietysoco.org. You can also schedule an appointment online: <https://humanesocietysoco.org/spay-neuter-clinic/>
- If you need help with cat behavior concerns, please email catbehavior@humanesocietysoco.org
- If you need help with dog behavior concerns, please refer to the "training" tab on our website's homepage: <https://humanesocietysoco.org/dog-training/>
- For all other rehoming resources, including our adoptions by owner page, rehoming packet, and links to pet-friendly housing, please see the "owner support" tab on our website's homepage: <https://humanesocietysoco.org/owner-support/>

You are welcome to submit an owner surrender request form, available from our staff upon request. Please ensure that you fill out the form completely or we will be unable to respond. If you do not hear back within two weeks, we are unable to assist you at this time and you are welcome to contact us again in 30 days. Please note that the admissions department is out of office Sunday-Tuesday.

We hope to resume intake of owner-surrendered animals in the coming months. We appreciate your patience and understanding in the meantime. Thank you and we wish you the best of luck with rehoming your pet.

HumanSocietySoCo.org

Santa Rosa: 5345 Highway 12 West, Santa Rosa, CA 95407 (707) 542-0882

Healdsburg: 555 Westside Road, Healdsburg, CA 95448 (707) 431-3386